Naomi Nour

AI/ML Engineer



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Summary

AL/ML Engineer with a Master's in Artificial Intelligence and **2+ years** of experience in developing AI-driven solutions alongside **5+ years** of experience **in tech and software development**, specialising in **machine learning model lifecycle**, **fine-tuning LLMs**, and **deep learning**. Skilled in **Python**, **PyTorch**, **TensorFlow**, and **MLOps** practices such as **CI/CD** and **containerisation** to build scalable AI solutions.

Work Experience

Machine Learning Engineer

Dec 2023 - Present

Digital Readiness and Intelligent Systems Ltd. (D-Ready)

- Developed and deployed an Al-powered chatbot platform, integrating LLMs with Python,
 Flask, REST APIs, and LangChain, enhancing decision-making capabilities.
- Processed and analysed 2,000+ images using Computer Vision with NLP, providing actionable recommendations to improve outcomes and user interaction.
- Implemented a Machine Learning Model using Gradient boosting for lung cancer detection, achieving 95% accuracy through advanced preprocessing, feature engineering, and model optimisation, while addressing model bias for a research study.

AI Research Assistant

Jun 2023 – Nov 2023

Teesside University

- Collaborated with a cross-functional team to develop an AI Risk Management system leveraging
 LLM APIs and prompt engineering, successfully engaging 20+ SMEs for adoption.
- Designed an **adversarial learning system architecture** to combat **AI cyberattacks** on supply chains, showcasing problem-solving abilities and critical thinking in a research-driven.
- Co-authored an IEEE-published paper:
 "An Explainable AI Tool for Operational Risks Evaluation of AI Systems for SMEs."

<u>Link</u>

Founder

Apr 2018 – Jan 2023

Manolight (E-Commerce Gift Shop)

- Launched and scaled an e-commerce business from 1 to 7 employees, achieving 63K+ social media followers through strategic analysis, A/B Testing and digital marketing.
- Implemented an **NLP-based sentiment analysis model** for **3K+ customer feedback**, driving customer engagement strategies and sparking a passion for AI.

Junior Software Developer

Nov 2015 - Mar 2018

ICT Organisation

• Improved user experience through WordPress websites (PHP, JavaScript) and Android apps (Java), optimising event registration workflows and digital solutions.

Selected Projects

Fine-Tuning Large Language Models for Specialised Applications <u>LLaMA GitHub</u> - <u>GPT GitHub</u>

• **Fine-tuned GPT** and **LLaMA** medical terminology models achieved 9.6% improved comprehension using **PyTorch** and **Transformers** through advanced **optimisation techniques**.

Developed scalable fine-tuning workflows for 20,000+ medical data, implementing CI/CD (GitHub Actions) for automated integration and utilising MLflow and HPC environments to ensure reproducibility.

Text Summarisation Link

- Developed and deployed a scalable text summarisation pipeline for 16,000+ data samples on Azure Cloud using FastAPI and Flask for real-time processing, ensuring efficient data ingestion, validation, and transformations within robust data pipelines.
- Automated deployment workflows with CI/CD (GitHub Actions) and Docker, implementing MLOps best practices to ensure model consistency and traceability.

RAG-Powered Financial Planning Assistant

<u>Link</u>

• Developed a QA system leveraging Retrieval-Augmented Generation (RAG), LLMs, FAISS (vector database), LangChain, and advanced NLP pipelines for financial planning assistance.

Education

MSc Artificial Intelligence with Advanced Practice | Teesside University | Jan 2025

- Grade: **Distinction**
- Paper Under Review: Fine-Tuning LLMs for Medical Applications

BEng Computer Engineering | *BNUT University*

Certificates

Deep Learning Specialisation	Python Specialisation	Azure AI-900
Apr 2024 Deeplearning.AI	Sep 2023 UMich Coursera	Aug 2024 Microsoft

Skills and Tools

Machine Learning & AI:

- Generative AI (LLMs, Text Generation, Fine-Tuning GPT, LLaMA Models)
- NLP (Transformers, Large Language Models, Prompt Engineering)
- Deep Learning (CNN, RNN, LSTM, GRU, GANs)
- Computer Vision (Object Detection, Image Segmentation, etc.)

Programming & Frameworks: Python, SQL, Flask, REST APIs, PyTorch, TensorFlow, Scikit-learn
 Model Deployment & MLOps: CI/CD (GitHub Actions), Model Versioning, Containerization (Docker),
 Model Tracking (MLflow), Cloud Deployment (Azure AI Studio, App Services, Blob Storage)
 Data Visualisation & Analytics: Power BI, Matplotlib, Predictive Analytics, Data Cleaning

